Help ensure peak PSAP performance with AT&T.

Work with AT&T to help your PSAP maintain optimum performance and security. With lives at stake—you need the professional services that help your center run smoothly, efficiently, and highly secure.

The VESTA® Network & Security Operations Center (NSOC) by Motorola Solutions helps you stay focused on what’s important: the safety of your community as well as the protection of your investment. Motorola Solutions’ experienced team of highly skilled product and support specialists will help your emergency communications systems remain connected and operational 24/7.

Reliability & protection 24/7.

Motorola Solutions’ comprehensive suite of network and security operations help ensure system integrity and provides immediate assistance when you need it most. Your PSAP’s call-handling solution is a vital part of your emergency communication system. The VESTA NSOC provides Next Generation 9-1-1 system protection and reliability for emergency call centers 24/7.

Dedicated monitoring & response.

Acting like a lifeguard for your PSAP, the VESTA NSOC offers proactive monitoring of your key systems. Working invisibly in the background, the VESTA NSOC mitigates risks and responds quickly for threats to network stability, hardware or applications.
Optimized virus protection.
An unrecognized virus can lurk in your PSAP’s systems for months, potentially harming data and interfering with operations. The VESTA NSOC optimizes your system’s security without involving personnel or compromising operations. A best-in-class antivirus service provider tests and applies critical virus protection updates, helping to ensure timely, efficient protection throughout the system. Rest assured knowing the service automatically detects and removes viruses.

Worry-free patch management.
Reduce the risk of application software security vulnerabilities while you optimize performance and efficiency. The VESTA NSOC can help ensure data integrity, software compliancy and system security at all times. The VESTA technicians deploy Microsoft®-certified updates and patches after first validating they are compatible with your solution. This strict process avoids updates that could disrupt your existing system. The VESTA NSOC also tracks and reports on successful deployments.

Prepare for the worst with disaster recovery.
Make sure your PSAP is prepared for natural and man-made disasters. By collaborating with a leading disaster recovery software provider, we enable operations to continue with minimal downtime, even in the event of a major failure, by quickly restoring workstations and servers. The VESTA NSOC automatically “saves” data and takes “snapshots” of all remotely monitored systems to a separate backup system at your PSAP location.

Transform your PSAP with Next Generation 9-1-1 Call Handling solutions from AT&T.

Modernize to NG9-1-1 with a Smarter Partner.
Let AT&T—the industry leader in Public Safety emergency communications—help you implement the VESTA Network & Security Operations Center by Motorola Solutions.

Smarter technology customized to your PSAP can help simplify your transition to NG9-1-1, improve caller location accuracy, clarify incident details as well as improve response times and public safety outcomes.