



# AT&T Cloud Voice with Microsoft Teams Phone Mobile

## Features and benefits

- Recording, call logs, and analytics
- Single phone number, caller ID, and voicemail for all devices
- Native dialer for calls from mobile phone keypad
- Simultaneous ring across mobile phone, Microsoft Teams app, and desk phone
- Extension numbers for rapid internal calling
- Centralized call logs across Microsoft Teams and native mobile dialer
- Seamlessly make, receive, and transfer calls across devices
- 5G quality voice calling, where available
- Enhanced employee productivity with Microsoft Copilot AI
- Consolidated administration tools and systems
- Dedicated connectivity between the AT&T wireless network and Microsoft servers
- Simplified ordering, provisioning, and support for customers and channels
- Consolidate redundant wireline and mobile services
- Uplift native mobile calls to Microsoft Teams meetings

## Supercharge your mobile collaboration experience

With workforces increasingly dispersed and mobile, businesses have a greater need for user-friendly tools and applications for employee productivity regardless of location.

Traditional communication and collaboration platforms provide the tools to remain connected to your customers, partners, and peers. If these tools cannot interact with one another, communications suffer. Using multiple logins, phone numbers, and devices slows communication, increases costs, and makes vendor management more complex.

## Enabling your mobile workforce

AT&T Cloud Voice with Microsoft Teams Phone Mobile helps remove communication barriers. Fully integrating mobile phones into your unified communications platforms provides a flexible, streamlined, collaboration solution. Your organization can benefit from reduced costs and enhanced internal compliance policies.

## One number, multiple devices

With AT&T Cloud Voice with Microsoft Teams Phone Mobile, you'll use fewer devices and consolidate contact numbers. A single wireless number is all you need for your desk phone, Microsoft Teams app, and Microsoft Teams configured devices. Plus, your organization can tailor the mix of fixed and mobile licenses based on the needs of your workforce.

## Align with industry compliance and governance policies

Ensuring your organization remains compliant is no small task—especially if you have numerous personal devices, business applications, and calling plans. For highly regulated industries, compliance failure can lead to hefty fines and damaging sanctions.

Calls can be recorded from the native dialer or the Microsoft Teams application for compliance purposes. With AT&T Cloud Voice with Microsoft Teams Phone Mobile, you can assign compliance policies centrally.<sup>1</sup> Doing so ensures all users are compliant regardless of location or device. Centralizing permissions and policies provide these potential benefits:

### Employees

- Get automatically notified when recording is in progress
- Are instantly informed when a policy or recorder error causes changes in calling behavior

### Administrators

- Apply recording policies to Microsoft Teams users and their devices and applications
- Configure and maintain Microsoft Teams recording policies
- Monitor and troubleshoot recording issues with Microsoft Teams calls and meetings
- Gain operational analytics on usage, quality, and reliability

### Compliance officers

- Collect and analyze all Microsoft Teams communications
- Monitor communication in real time
- Ensure collected communication is secure

## Enhanced collaboration with AI

Microsoft Teams Phone Mobile Copilot, powered by AI, can take your team's efficiency to the next level. AI helps both fixed wireline and mobile users by automating tasks, such as notetaking, and by reinforcing company-wide compliance policies. You'll also receive mid-call feedback designed to improve the customer experience. After the call, you can refer to previous conversations. And if you need additional details about the call, just ask Copilot.



95% of companies plan to issue mobile phones to workers to support evolving work styles and anytime business communication by year end 2026.<sup>2</sup>

<sup>1</sup> Requires a compliant recording solution.

<sup>2</sup> [Growth Opportunities in the Enterprise Telephony Market, 2024, Frost & Sullivan](#)

## When industry pioneers come together

Our 5G network delivers lower latency, high-capacity data transport, and high-quality voice service. By combining AT&T Voice and Collaboration solutions with the AT&T Business Center portal, administrators can consolidate all their AT&T services for simplified, self-service management.

Microsoft provides a collaboration suite that easily integrates into existing application and tools, as well as on-premises technology that allows organizations to transform at their own pace.

Together, AT&T and Microsoft help improve business collaboration in the modern work environment.

### AT&T Cloud Voice with Microsoft Teams Phone Mobile fully integrates mobile phones into your unified communications platforms.

AT&T Cloud Voice with Microsoft Teams Phone Mobile (the "Solution") is available only to enterprise or government customers with a qualified AT&T agreement ("Qualified Agreement"). The AT&T Cloud Voice component of the Solution is subject to the Qualified Agreement and applicable AT&T Sales Information (see <https://www.business.att.com/content/dam/businesscenter/pdf/legal/att-mobility-business-cloud-voice-terms.pdf>).

The Solution requires, and Customer must have, a separately obtained Microsoft Teams Phone Mobile subscription. For AT&T government customers on a Qualified Agreement, any AT&T Cloud Voice Sales Information terms not allowable under applicable law will not apply, and the Qualified Agreement will control in the event of any conflict between the Qualified Agreement and the AT&T Cloud Voice Sales Information. Additionally, applicable Customer telephone lines must separately be: (a) provisioned with a qualified AT&T business mobility voice and data plan; and (b) using a compatible smartphone or other eligible voice and data capable device. Any service discounts, equipment discounts, and/or other discounts set forth in the Qualified Agreement or otherwise do not apply to the Solution. Coverage is intended for domestic U.S. only and is not available in all areas. Coverage is subject to transmission limitations and terrain, system, capacity and other limitations. AT&T wireless coverage maps are available at [www.wireless.att.com/coverageviewer](http://www.wireless.att.com/coverageviewer). See your AT&T Account Representative for further details.

## Why AT&T Business

Whether your team works on a different floor, across the country, or around the globe, distance doesn't matter. They can collaborate as if sitting in the same room. Let our experts work with you to solve your voice and collaboration challenges and accelerate outcomes. Your business deserves the AT&T Business difference—a new standard for networking.

**[Visit us online to learn more about AT&T Cloud Voice for Microsoft Teams Phone Mobile.](#)**

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