

Let us help you manage your invoices and save time with professional billing services



It's our goal to find ways to help you save time while eliminating unnecessary hassles. With professional billing services, we'll assign a billing specialist to your account to help meet your wholesale connectivity invoice management, reporting, and budgeting needs. It's just another way we put customers first.

Purchasing wholesale Internet of Things (IoT) data connectivity for your company provides great low-cost rates, but breaking out the invoice and distributing expenses to business units by yourself can be time consuming and prone

to errors. With professional billing services, you have the expertise and manpower of a billing specialist to understand and help provide for wholesale connectivity reporting needs across your company.

Potential benefits:

- Concierge billing solutions customized to fit your business.
- Accurate invoice expense distribution across your company's business units for fewer internal disputes.
- White glove billing support services and custom reporting means less time spent on invoice management.
- A single point of contact billing specialist is dedicated to your account and can understand and fulfill your company's reporting needs.
- You'll get thorough explanations of your invoice, data usage, and charges.
- Support to quickly answer billing questions and research and resolve invoice disputes if they do occur.
- Analytics and specialized reporting to recognize trends in usage and spending across billing components for better cost control.
- Training on how to retrieve and validate invoices using device and data detail in the AT&T Control Center platform.

Comprehensive billing services and support

Billing Specialist Support

- A dedicated billing specialist will help you interpret the billing data, understand and validate invoices, distribute charges, and answer questions.

Reporting and Analytics

- Invoice expense distribution for your company business units
- Support and research for reporting questions and any invoice disputes
- Trending analysis of billing components
- Detailed back up for invoice validation
- Specialized custom and ad-hoc reports

Knowledge Transfer

- Training to fully understand the detailed terms and descriptions of your invoice including the summary section, bill cycle dates, applied rates, and usage charges.
- Training to utilize the AT&T Control Center platform to retrieve invoices and validate charges according to device and data usage

Customized Solutions

- Customized billing and reporting solutions to meet your requirements

Helping you and your company more easily manage invoices and expense distribution

Professional billing services from AT&T can help you manage from start to finish your wholesale connectivity invoices across your company. We'll help you better understand the invoice layout and charges, get custom reports on invoice details, know how to validate the invoice accuracy, distribute expenses to business units, get strategic reporting for company leadership, and develop budgets based on current and expected spending. Let our professional billing services make invoice management easier and help with cost control by helping you better understand spending.



White Glove

specialty invoice management
for IoT wholesale connectivity

To learn more, please visit business.att.com/products/iot-managed-services

Important Information

General: AT&T Professional Billing Services as described in this product brief (the "Solution") is available only to eligible customers with a qualified AT&T agreement ("Qualified Agreement"). The Solution is subject to: (a) the Qualified Agreement; and (b) applicable Sales Information. Any service discounts, equipment discounts, and/or other discounts set forth in the Qualified Agreement or otherwise do not apply to the Solution. The Solution may not be available for purchase in all sales channels or in all areas. Additional hardware, software, services and/or network connection may also be required. Availability, accessibility, security, delivery, speed, timeliness, accuracy and reliability are not guaranteed by AT&T. AT&T's privacy policy may be viewed at att.com/privacy. Additional terms and conditions may apply. Offer subject to change. See your AT&T Account Representative for further details. Coverage: The Solution operates in the domestic United States. However, wireless data coverage is not available in all areas. AT&T coverage maps are available at att.com/business/coverage. Wireless data coverage is subject to transmission limitations and terrain, system, capacity and other factors.

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