Process 9-1-1 phone and CAD incident data in near real time
Take action based on valuable insights and intelligence
Compare PSAP performance and establish benchmarks
Future-ready your agency with updatable cloud-based technology
Customizable, user-friendly analytics and graphics

When you know more, you can help more.

Historical data is a thing of the past. Instead of static technology that offers stale, unusable data, Eclipse Analytics from RapidDeploy delivers near real-time data and insights to help your public safety agency measure performance, solve problems and make better decisions.

- Eclipse Analytics is constantly evolving and improving to bring you new features and capabilities at no extra cost, evolving your agency from Business Intelligence (BI) to Artificial Intelligence (AI) and Machine Learning (ML).
- Eclipse Analytics is NG911 ready
- Data sources combined for "single version of the truth" analysis.
Near real-time data.

All 9-1-1 phone and CAD incident data is in the cloud in near real-time—ready for your agency to discover actionable insights right now.

Great data visualizations.

Interactive visualizations reveal unique insights, patterns, trends and performance issues.

Highly secure.

Eclipse Analytics uses Microsoft Azure Government Cloud that provides out-of-the-box world class data storage and processing security.

AI-capable.

Eclipse Analytics provides advanced statistical and pattern matching capabilities using machine learning and artificial intelligence technology services.

Quick to deploy.

From order to activated, your complete installation process takes less than a week—typically 48 hours for a single PSAP.

Affordable to agencies of all sizes.

Many current analytics solutions require expensive and complex equipment, high set up fees, expensive licenses, custom add-on services, and maintenance fees. RapidDeploy Eclipse Analytics is affordable to even the smallest PSAP. Customers only pay a small monthly license price per concurrent seat. Most importantly, RapidDeploy does not require the purchase of expensive equipment, and we don’t charge for set up or maintenance fees.

Modernize to Next Generation 9-1-1 with a Smarter Partner.

AT&T—the industry leader in Public Safety emergency communications—is ready to help you implement and deploy advanced NG9-1-1 solutions.

Let AT&T help you implement RapidDeploy Eclipse Analytics. Smarter technology can help your PSAP improve caller location, enhance security as well as accelerate incident details, response times and public safety outcomes.