Record 100% of every call and radio transaction
Reconstruct every incident for accurate post-event investigation analysis
Transform data into actionable intelligence
Accelerate evaluations, feedback and training
Successfully deployed in thousands of PSAPs

“We did not lose one single recording, even with the increased volume we experienced during the I-35W bridge collapse. The 9-1-1 center used the Capture911 digital voice recording solution to record each of the incoming telephone calls as well as the radios.”

Tom Donohoe, Assistant Director of Emergency Communications Minneapolis 911
Capture Interactions
Records 100% of every call and radio transaction including associated data: time, date, ANI/ALI, radio ID, alias, talkgroup ID, text, video, GIS data, vehicle telemetry data, TTY/TTD, CAD screens and ID’s, incident reports, and more.

Incident Reconstruction
Capture911 collects all the data and virtually re-creates an entire incident in a chronological sequence to accurately reconstruct an event. The easy-to-use interface provides efficient and effective investigation analysis.

Helps Meet Compliance Obligations with High Security
Capture911 helps ensure public safety contact centers meet current legislative mandates for recording all interactions. Recorded data is stored and transmitted using encryption, creating a highly secure storage environment.

Assessment & Training
Maximizes quality assurance and helps ensure regulatory compliance by assessing and improving the skills of call takers and dispatchers through routine evaluation of recorded interactions. Form-based evaluations and customized scorecards provide effective feedback and training.

Powerful & Flexible.
Need real-time road closures, traffic, weather alerts and other data? Capture911 integrates additional situational awareness tools such as near real-time traffic and incident data from TomTom and Waze as well as real-time weather data from DarkSky.

Modernize to Next Generation 9-1-1 with a Smarter Partner.

AT&T—the industry leader in Public Safety emergency communications—is ready to help you implement and deploy advanced NG9-1-1 solutions.

The company that invented the 9-1-1 emergency calling system is ready to fully support your modernization to advanced NG9-1-1 solutions.

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