

Don't miss a call. Transform your company's smartphones into a business-class phone system.



In today's highly productive environment, every call is important. With the right solution, the office can be virtually anywhere you need it to be.

With [Enhanced Mobile](#), you can improve mobile communications with customers and collaborators through advanced features that answer and direct calls to the right contact, unify your number over all devices and employees, add conferencing and collaboration features as needed, and provide you the confidence to control your business communications to help ensure no call goes unanswered.

Features

- **Native Dialer:** Take advantage of a solution running across the AT&T HD/VoLTE network without the need of an app or special dial codes.
- **Single Number Solution:** You're on the move, your calls should be too. Your incoming calls can ring multiple devices sequentially, simultaneously, or based on time of day, day of week, or specific situation.
- **Inclusive collaboration:** Options for instant messaging/persistent chat, presence, audio, video and web conferencing, and screen and file sharing.
- **Single Outbound Number Identification:** Unify your calling presence by having your main company phone number appear on all outbound calls.
- **Auto-Attendant:** Greet customers professionally and allow callers to be transferred to an extension without going through a live operator or receptionist.
- **Hunt Groups:** Distribute phone calls from a single telephone number to a group of phone numbers so calls don't go unanswered.

- **Extension Dialing:** Allow three to six digit dialing to reach a person or department.
- **Voicemail designed for business:** Receive SMS notifications of new voicemails and/or emails with an attached media file of the actual voicemail.
- **Enhanced Mobile Web Portal:** Manage features such as dial restrictions, hunt groups, and user configurations online.
- **Reporting:** Access detailed reports via your admin portal.

Stay connected to your customers and your business with AT&T CollaborateSM – Enhanced Mobile.

Benefits

- Improve availability and customer satisfaction with more ways to reach you on the first call.
- Route calls to additional resources to help ensure you never miss a call.
- Manage calls with an array of call handling features to meet your business needs.
- Scale easily by adding or changing services based on your needs.

Why AT&T

- Mobile focused solution with a native dialer available on all AT&T VoLTE devices connected to the AT&T VoLTE network
- Dedicated AT&T resources to help you get up and running
- The best network according to America's biggest test.*
- Easy to purchase: no term commitment, no installation fee, no equipment to buy and configure
- AT&T is a trusted vendor in security and mobile communications solutions

*Based on GWS OneScore Sept. 2018. Excludes crowd sourced studies.

Terms and Conditions

Important Information: Enhanced Mobile is available only to business customers with a qualified AT&T wireless service agreement, including without limitation, the Additional Service and Equipment Related Terms found at http://serviceguidenew.att.com/sg_flashPlayerPage/MS (Business Agreement) and only for their Corporate Responsibility User (CRU) lines of service. Service is subject to the terms of the Business Agreement.

Coverage: Enhanced Mobile is available only on the AT&T VoLTE network in the United States and is primarily for use in the United States. Enhanced Mobile can be accessed in certain areas of some international country locations by CRUs roaming in areas served by carriers that have made arrangements with AT&T to provide VoLTE services to AT&T's subscribers. For a list of countries where Enhanced Mobile may be available, see <https://www.att.com/shop/wireless/international/global-countries.html#j:AT&T>. International roaming charges will apply. **Billing/Pricing:** Once added to a VoLTE-enabled CRU line, Enhanced Mobile charges will begin on the subsequent billing cycle and appear as a separate line item on each applicable CRU line. This charge is prorated for installations and deactivations that occur in the middle of a billing cycle. Pricing information for Enhanced Mobile is available from your AT&T Account Representative and/or applicable Sales Information. **Web Portal:** Customer's telecommunications manager (TCM) can manage user profiles, assign telephone numbers and features to CRUs, reset passwords, create company directories, create groups and billing codes and view reports and other administration functions through the Web Portal. Not all web browsers may support the use of the Enhanced Mobile Web Portal. Customers should consult an AT&T representative to determine the compatibility of their browser software with the web portal.

Enhanced Mobile Management App: Once Customer's TCM adds Enhanced Mobile on the line of a CRU, he or she will be able to download and use the Enhanced Mobile App. The Enhanced Mobile App allows CRUs to view and manage certain features, such as a company directory, call logs, call settings and voicemail. The Enhanced Mobile App is compatible with the Android® and iOS® operating systems. **Limitations:** Enhanced Mobile may not be used on

CRU lines provisioned with AT&T prepaid service, AT&T OfficeDirect, AT&T Number Synch, and AT&T Mobile Call Recording. Content: Customer Content, including Auto Attendant content, is subject to AT&T's Acceptable Use Policy at <https://www.att.com/legal/terms.aup.html>. Customer agrees to indemnify and hold AT&T harmless for any failure to satisfy any of the terms related to its Content. **Concierge Service:** AT&T will provide training and initial configuration assistance to Customer's TCM at no charge to Customer on the use of Enhanced Mobile and the Web Portal for the first thirty (30) days after the service is provisioned. Thereafter, AT&T will provide such training and assistance for an hourly charge on terms and conditions established in writing by AT&T and Customer. **Further details:** See http://serviceguidenew.att.com/sg_flashPlayerPage/MS for complete list of features and other details.

General Wireless Service Terms: Subject to the applicable Business Agreement. Service is not for resale. If AT&T determines your use of the service violates any of the applicable terms or policies found in the Business Agreement, we may in our sole discretion suspend, modify, terminate or restrict your service. Excessive Off-Net Usage: You get an off-net (roaming) usage allowance for each service. If you exceed the allowance, your service(s) may be restricted or terminated. Other restrictions apply and may result in service termination. Activation/Upgrade Fee: \$40 per CRU line. Deposit may apply. Credit approval may be required. Other Monthly Charges: Apply per line and may include taxes, federal/state universal service charges, a Regulatory Cost Recovery Charge (up to \$1.25), a gross receipts surcharge, an Administrative Fee, and other governmental assessments (including w/out limitation a Property Tax Allotment surcharge of \$0.20 – \$0.45 applied per CRU's assigned number), which are not government-required charges. Pricing, fees, promotions, options, restrictions and terms subject to change and may be modified, discontinued or terminated at any time without notice. Coverage: Coverage map shows high level approximation of areas included in and out of plan. For the most current coverage info for your area, check wireless.att.com/coverageviewer. Coverage may include areas served by unaffiliated carriers.

To learn more, visit att.com/enhancedmobile, contact your AT&T account representative, or call 877-287-5676.

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