手动操作的、依赖于纸质的签到流程可能会导致就诊者延误、拥挤的等候区以及焦虑的患者。此外，医院员工还需要花费大量时间提供导航指导或引导访客，从而影响患者的护理工作。现在，AT&T Check-in可以帮助解决这些问题。

AT&T Check-in是一款自助服务亭，旨在简化您的医疗机构的签到流程，并提供为患者和访客提供导航服务。通过为患者的签到流程提供直观的、触屏操作的亭子，您可以在不依赖员工的情况下为患者提供更好的患者体验，同时提高您的运营效率。

**自动化的签到流程和减少等待时间**

通过将AT&T Check-in亭子放置在您的主入口或入口处，患者可以立即开始他们的签到流程。可靠的队列跟踪有助于减少患者的等待时间和员工处理常规签到流程所需的时间。

**特点**

- 自助服务签到和调度
- 生物识别认证
- 导航和导航辅助
- 患者跟踪
- 支付处理

**潜在利益**

- 提高运营效率
- 自动化耗时的行政任务
- 帮助减少患者等待时间
- 提升患者和访客的体验
- 免除员工更多地专注于患者护理

AT&T Check-in是一种设计用于简化医疗机构签到流程并提供导航的自助亭。通过在您的设施中放置直观的、触屏操作的亭子，您可以在不依赖员工的情况下提供更好的患者体验。
Streamline identity authentication
You can equip your kiosks with biometric authentication features, like facial or fingerprint scanning. This helps provide health professionals with identity confirmation, patient backgrounds, and medical histories, so your staff can quickly get to what matters most: patient care.

Provide intuitive wayfinding for easy navigation
Offer patients and visitors easy navigation throughout your facility without them having to rely on employees for directions. For medium to large sized facilities, navigation and patient disorientation can be a problem. A single kiosk can display a map of your facility and provide contextual directions based on location, while a network of kiosks can be configured to guide users to their destinations.

Track patients and deliver S.O.S. location services
Kiosks can print radio frequency identification (RFID) bracelets to enable patient tracking throughout your facility. This is especially useful for patients prone to wandering or disorientation, so they can be quickly found when out of their rooms. Kiosks can also serve as an easily accessible “help request” station for patients who are lost or need emergency assistance.

Enable self-service scheduling and payment processing
With electronic medical record (EMR) integration, patients can use kiosks to review an appointment schedule, select an appointment time, and enter required preliminary records, such as insurance information. Patients can also make highly secure payments at the kiosk for rendered services. This can further reduce administrative burdens on your staff.

Offer transportation services
Integrate rideshare and transportation services into your check-in and check-out processes to further improve the patient experience. Rideshare integration can improve on-time trips and minimize cancellations. In addition, you enable visitors who don’t have a smart phone to access convenient transportation options that otherwise would not be available to them.

Build the healthcare facility of the future
Next-gen network technologies such as SD-WAN from AT&T have simplified branch office networking and assured optimal application performance for hospitals across the world. With AT&T Check-in, you gain a powerful tool purpose-built for use on the highly secure AT&T network and technology or existing network infrastructure. Empower your facilities with the ability to provide next-gen patient care and exceptional service.

AT&T can help identify and implement the technologies you need—from one edge of your business to the other—to create an experience that keeps customers coming back. We offer the expertise and support you need to transform your healthcare facility.

For more information call your AT&T representative or click here to learn more about AT&T healthcare solutions.