

Automate patient check-ins, streamline operations, and more



Manual, paper-based check-ins at healthcare facilities can lead to delays, overcrowded waiting rooms, and anxious patients. In addition, hospital staff can spend significant time giving navigational assistance or guiding visitors, taking them away from patient care. Now, you can make both easier with AT&T Check-in.

The AT&T patient self-serve check-in kiosk is designed to automate and streamline your facility's check-in/scheduling process and provide wayfinding, payment processing, authentication, and other valuable services to your patients. With intuitive, touch-screen kiosks throughout your facility, you can offer a superior patient experience while increasing your operational efficiencies for more time spent on care.

Automate check-in procedures and reduce wait times

By placing a AT&T Check-in kiosk in your main lobby or entrance, patients can immediately begin their check-in process without staff assistance. Reliable queue tracking can help reduce your patients' wait times and staff hours associated with routine check-in processing.

Features:

- Self-service check-in and scheduling
- Biometric authentication
- Wayfinding and navigational assistance
- Patient tracking
- Payment processing
- EMR integration

Potential benefits:

- Improve operational efficiencies
- Automate time consuming administrative tasks
- Help reduce patient wait times
- Elevate patient and visitor experience
- Free staff to better focus on patient care

Streamline identity authentication

You can equip your kiosks with biometric authentication features, like facial or fingerprint scanning. This helps provide health professionals with identity confirmation, patient backgrounds, and medical histories, so your staff can quickly get to what matters most: patient care.

Provide intuitive wayfinding for easy navigation

Offer patients and visitors easy navigation throughout your facility without them having to rely on employees for directions. For medium to large sized facilities, navigation and patient disorientation can be a problem. A single kiosk can display a map of your facility and provide contextual directions based on location, while a network of kiosks can be configured to guide users to their destinations.

Track patients and deliver S.O.S. location services

Kiosks can print radio frequency identification (RFID) bracelets to enable patient tracking throughout your facility. This is especially useful for patients prone to wandering or disorientation, so they can be quickly found when out of their rooms. Kiosks can also serve as an easily accessible “help request” station for patients who are lost or need emergency assistance.

Enable self-service scheduling and payment processing

With electronic medical record (EMR) integration, patients can use kiosks to review an appointment schedule, select an appointment time, and enter required preliminary records, such as insurance

information. Patients can also make highly secure payments at the kiosk for rendered services. This can further reduce administrative burdens on your staff.

Offer transportation services

Integrate rideshare and transportation services into your check-in and check-out processes to further improve the patient experience. Rideshare integration can improve on-time trips and minimize cancellations. In addition, you enable visitors who don't have a smart phone to access convenient transportation options that otherwise would not be available to them.

Build the healthcare facility of the future

Next-gen network technologies such as SD-WAN from AT&T have simplified branch office networking and assured optimal application performance for hospitals across the world. With AT&T Check-in, you gain a powerful tool purpose-built for use on the highly secure AT&T network and technology or existing network infrastructure. Empower your facilities with the ability to provide next-gen patient care and exceptional service.

Integration into your EMR with master patient index

The cloud SaaS solution is a robust stand-alone system that is designed for rapid integration into a wide variety of techniques, all of which are configurable based on “solution” collaboration directly with customers. Tether patient identity to Electronic Medical Records (EMR) and take advantage of common EMR transactions (across a wide variety of different EMRs) with minimal to no additional development required.

Why AT&T

AT&T can help identify and implement the technologies you need—from one edge of your business to the other—to create an experience that keeps customers coming back. We offer the expertise and support you need to transform your healthcare facility.

For more information call your AT&T representative or [click here to learn more about AT&T healthcare solutions.](#)