

# Device protection for the unexpected

Empowering mobile-driven success

A mobile device protection solution for devices purchased from AT&T designed to minimize disruptions from accidental damage and breakdowns and keep your business running smoothly. Whether you rely on smartphones, tablets, or other cellular-enabled devices, our solution offers the reliability and mobile device protection your business needs.

Easy repair and replacement options for common device disruptions



Mechanical breakdown



Liquid damage



Accidental physical damage

## AT&T Business Protect<sup>1</sup>

### Coverage for Standard and Advanced Plans include<sup>13</sup>

Accidental Damage from Handling (ADH) <sup>2</sup>	Available in the Advanced Plan
Manufacturer warranty support <sup>3</sup>	✓
Mechanical breakdown <sup>4</sup>	✓
Unlimited claims <sup>5</sup>	✓
Zero deductible for repairable devices <sup>6</sup>	✓
2K+ walk-in repair locations <sup>7</sup>	✓
Next business day replacement <sup>8</sup>	✓
OEM authorized service with genuine parts <sup>9</sup>	✓
Rapid mail-in repair <sup>10</sup>	✓
Global coverage <sup>11</sup>	✓

See Business Protect Terms and Conditions for full plan details.

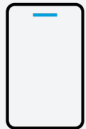
Get support when and where you need it, as soon as the same day.

In addition to fast service, businesses need a flexible, scalable device protection solution to support an entire fleet of devices.



## A simple, affordable way to protect your devices.

Your organization depends on mobile devices to operate efficiently and stay competitive. AT&T Business Protect provides a detailed protection program tailored to your business needs, reducing unexpected costs and ensuring operational continuity.



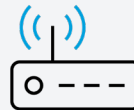
Smartphones



Tablets



Laptops



Hotspots



Wearables

### How to file a claim:

Go to [BusinessProtect.Servify.com](https://BusinessProtect.Servify.com) or call 800-341-0228 for claim approval and a claim reference number. You may also e-mail us at [businessprotectsupport@servify.com](mailto:businessprotectsupport@servify.com).

#### Contact your AT&T Account Manager

[name]  
[phone number]  
[email]

### Why AT&T Business

See how ultra-fast, reliable fiber and 5G<sup>12</sup> connectivity, protected by built-in security, give you a new level of confidence in the possibilities of your network. Let our experts work with you to solve your challenges and accelerate outcomes. Your business deserves the AT&T Business difference — a new standard for networking.

The obligor under this contract is Northcoast Warranty Services, Inc, 800 Superior Ave. E. 21st St Fl, Cleveland OH 44114. The administrator of this program is Servify US, Inc., 14881 Quorum Drive, Suite 900, Dallas TX 75253.

<sup>1</sup> AT&T Business Protect is designed for Mobile Phones, Tablets, and additional select devices. Plan is only available for purchase in the continental United States, Alaska, Hawaii, District of Columbia; Coverage for loss and theft not included.

<sup>2</sup> Includes coverage for accidental damage from handling such as drops or spills. ADH coverage does not include lost or stolen devices. See full terms and conditions for claim limits of liability.

<sup>3</sup> Subject to the limited warranty terms and conditions of the Original Equipment Manufacturer.

<sup>4</sup> Coverage starts after the Manufacturer's Warranty expires and provides coverages for operational damages. See terms and conditions for full coverage and claim limit of liability details.

<sup>5</sup> Restrictions apply. See service contract terms and conditions for full plan details.

<sup>6</sup> \$99 deductible may apply if the device is deemed Broken Beyond Repair. See Terms and Conditions for full details.

<sup>7</sup> Not available in all areas or for all service modes. Guaranteed five business day repair time or we will offer the option of a replacement.

<sup>8</sup> Only valid on approved claims prior to logistic cutoff time and subject to inventory availability. Claims may be fulfilled with new, refurbished, or reconditioned products. If the current model is unavailable, a substitute of similar make, model, and similar features may be substituted at Servify's discretion.

<sup>9</sup> OEM authorized services may be provided through Samsung and Apple. Not available in all areas or for all service modes. Restrictions and limitations may apply. Please refer to your Manufacturer's owners manual for full details. See service contract terms and conditions for full plan details.

<sup>10</sup> Repairs completed within 5 business days or a replacement may be offered.

<sup>11</sup> Global coverage depends on location of loss. Claim resolution method is at your discretion. Additional restrictions and limitations may apply. See service contract terms and conditions for full plan details.

<sup>12</sup> AT&T 5G requires compatible plan & device. Coverage not available everywhere. Learn more at [att.com/5Gnetwork](https://att.com/5Gnetwork).

<sup>13</sup> Loss and theft are not included.

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