about DuPont
As one of the largest science companies in the world, DuPont products touch virtually every household and business, under familiar brand names like DuPont™, Teflon®, Kevlar®, Tyvek®, Pioneer Hi-Bred and many hundreds of others. The company has more than 58,000 employees in 80 countries, working in 13 business units that serve every industry from nutrition to construction, apparel to electronics, transportation to safety and security. Since its beginnings in 1802, DuPont has continually refocused itself to respond to changing needs, always based on innovation and discovery.

situation
The extraordinary size and scope of DuPont activities present unique opportunities for the company, which it is working to capture with its “One DuPont” initiative. The idea is to operate global decision-making organizations that can bring together products from different divisions in support of a customer, standardize processes throughout the enterprise, and allow team members to communicate effectively and efficiently, regardless of location. To leverage the considerable talents and resources in the organization, DuPont needs an infrastructure that allows staff to freely access information. Collaboration is needed across business units and offices worldwide as well as externally with customers and suppliers, whether to help seal a customer contract, fine-tune a manufacturing process or brainstorm a new product.

solution
The DuPont global MPLS-based IP network delivers the any-to-any connectivity paramount to the company’s IT strategy. The network supports the DuPont culture of vigorous sharing and interaction, and provides access to centralized applications containing company data. DuPont employees use email to collaborate, and meet via AT&T Connect® which integrates audio, web and video conferencing on the desktop. Documents are shared and annotated just as if all were congregated around a whiteboard in the same room. The company employs the service as well to collaborate externally with partners, suppliers and customers. It also is beginning to deploy instant messaging and text messaging. DuPont uses AT&T as its primary global networking provider, rather than separately buying, combining and maintaining services from numerous suppliers. As it looks to unified communications, DuPont considers its IP network to be the foundation for integrating its wireline and wireless services.

quick facts
business needs
Connect divisions and business units worldwide, to drive a more unified and efficient approach to the marketplace
networking solution
Global, single-source MPLS-based IP network enables any-to-any communications and secure access to applications; conferencing solution enables further collaboration.
business value
More effective use of talents, resources and experience across the organization in support of business problems and customer needs
industry focus
Manufacturing
size
Over $26 billion in revenue, 75 R&D and customer service labs worldwide

profiles
For more information, email us at profiles@att.com

“In today’s global marketplace, being connected is an essential requirement to our success. Whether it is in the office, in the field or over video with our customers, the network will make the difference.”

– John J. Dettenwanger, Jr.
Director of Global Telecommunications
DuPont Information Technology